



EPS

ENGINEERED PROTECTION
SYSTEMS, INC.

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PLEASE ROUTE TO CHIEF OF SECURITY

WORLD LEADING DESIGN

When you think Western Michigan, you think office furniture. When you think office furniture, you should think Haworth. Haworth, a global company and world leading designer, manufacturer and marketer of office furniture, is headquartered in Holland, Michigan.

The company has earned top design awards, and currently holds more than 150 patents worldwide. Innovation has been a part of Haworth's heritage since G.W. Haworth founded the company in 1948. At age 93, he continues to offer guidance and direction as founding chairman. His son, Richard G. Haworth, serves as chairman and continues the success. The company operates in more than 120 countries, employs nearly 9,000 members worldwide and posted sales of \$1.3 billion in 2003.

We would like to introduce you to one very important West Michigan member. Jim Rimkus is the manager of Protection Services for all Michigan offices and does product procurement for all of Haworth North America. Jim has been with Haworth since 1987. He started out, part-time, in the security department and has held various positions until three years ago, when he left Human Resources to manage the 14-member Protection Services Department.

Prior to coming to West Michigan and Haworth, Jim was a police officer for 9 years with the State of Illinois. "My law enforcement background has served me well," says Jim. "I am proud of my work and feel honored to have spent 17 years with Haworth." When not at One Haworth Center in Holland, or at Haworth plants in Big Rapids, Allegan, Douglas or Ludington, Jim can be found at home working on one of many remodel projects. "Carpentry and woodworking are relaxing to me," said Jim. "My wife wishes I would complete one job before tackling another," but Jim prefers multitasking.

Jim is responsible for the safety of Haworth members, as well as facility and asset protection. "EPS has made my job easier," said Jim. "I trust sales and service completely. EPS provides excellent planning, competitive bids, and immediate and thorough installation and service."

EPS has an excellent working relationship with Jim. He communicates regularly with EPS, keeping us aware of Haworth's current needs and their plans for future expansion and renovation. EPS is proud to provide fire and burglar protection for all Haworth's Michigan locations and looks forward to the future of one of the top office furniture manufacturers in the world.

For more information on how Haworth creates workplace environments that encourage communication, support change, and maximize human performance, visit www.haworth.com. For information on how EPS can protect your home or business visit www.epssecurity.com.

COMMERCIAL

- CLOSED CIRCUIT TV
- CARD ACCESS SYSTEMS
- HEAT & SMOKE DETECTION
- FIRE SYSTEMS MONITORING
- INTRUSION DETECTION
- HOLDUP ALARMS
- SAFE & VAULT MONITORING
- POWER MONITORING
- INDUSTRIAL PROCESS MONITORING
- FURNACE & BOILER MONITORING
- GUARD TOUR MONITORING
- FIRE TESTING
- PREVENTATIVE MAINTENANCE
- MANDATED INSPECTIONS

RESIDENTIAL

- HEAT & SMOKE DETECTION
- INTRUSION DETECTION
- FURNACE, SUMP PUMP, AND FREEZER FAILURE MONITORING
- EMERGENCY MEDICAL ALERT
- PANIC & CO ALARMS



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Since 1955



EPS ACHIEVES 5 DIAMOND

On July 1, 2004 **EPS** was awarded the Five Diamond Central Station designation by the Central Station Alarm Association (CSAA). This certification indicates that **EPS** is committed to serving our subscribers through the professional development of our central station operators. In order for **EPS** to obtain the Five Diamond rating, 100% of the **EPS** operators had to successfully complete CSAA Central Station Operator training course.

The ambitious and often challenging program is designed to reinforce experience and to empower operators with the skills and understanding necessary to handle the wide variety of situations operators face on a daily basis.

As an **EPS** customer, your first line of defense in an emergency response situation is our central station operator. We want you to feel confident in your choice of **EPS** as your security provider; thus, we are committed to the continual upgrade in the performance levels of our employees. The CSAA training course is just one more way in which **EPS** is striving to be the best security provider in Michigan and the Midwest.

PERSONAL SAFETY

EPS provides protection for your home and business. We would like to make suggestions for your personal safety as well:

- ◆ Wherever you are, stay alert and be aware of your surroundings.
- ◆ Avoid walking or jogging alone, especially at night. Stay in well-lighted and well-traveled areas.
- ◆ Be wary of anyone asking for directions. If you answer, keep your distance.
- ◆ Have your key ready before you reach the door of your home, car, or office.
- ◆ As soon as you get in your car, lock all doors.
- ◆ If you think you are being followed, change directions and head for open stores, restaurants, theaters, or a lighted house.
- ◆ Send the message that you are calm, confident and know where you are going.
- ◆ Trust your instincts. If someone or something makes you uneasy, avoid the person or leave.
- ◆ If you have a cellular phone keep it fully charged and easily accessible.
- ◆ Know the neighborhoods where you live and work. Check out the locations of police and fire stations, public telephones, hospitals and restaurants or stores that are open late.



Be Safe - Be Aware

