



# EPS

ENGINEERED PROTECTION  
SYSTEMS, INC.

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## PLEASE ROUTE TO CHIEF OF SECURITY

### NORTHERN MICHIGAN HEALTH CARE

Gaylord, a quaint Northern Michigan town is home to one of the top 100 small rural hospitals in the nation. Otsego Memorial Hospital is one of the area's largest employers and offers a variety of services to the region. The facility has 53 acute care beds and a 34-bed long term care unit. The Hospital's services include 24-hour emergency care and a broad and growing spectrum of surgical and diagnostic services for inpatients and outpatients.

As the number of services and number of patients serviced by OMH continues to grow, so do the responsibilities of Ralph Pardo, Vice President Support Services, and Brian Techel, Director of Facilities. Both men, longtime OMH employees, consider the security and protection of staff, patients and visitors a top priority.

In May 2000, **EPS** began its association with the hospital, working closely with Brian to provide fire, burglar and card access systems to all areas of the hospital. At that time, OMH was beginning to implement security and life safety programs throughout the facility. "Specific precautionary measures, such as 'abduction plans,' were new to such a small community. We needed experts to evaluate our needs and recommend the best, most cost effective ways to secure and protect," said Brian. "The card access system in the Obstetrics area has given staff and new families confidence that only authorized personnel and visitors have access to the newborn babies."

Ralph offered another example of how **EPS** has helped at OMH. "Activity reports have actually made the inventory control system work better. The ability to monitor movement in and out of the supply room has reduced unexplained product usage. We are able to track inventory reduction that has not been properly requisitioned, literally saving thousands of dollars each year."

**EPS** congratulates OMH in their outstanding performance as a Northern Michigan health care provider. Ralph and Brian have done an outstanding job of meeting the needs of the hospital, patients and the community.

As a top 100 security provider in the nation, **EPS** is proud that through our significant presence in Northern Michigan and our Gaylord office we are able to assist OMH in making their staff, patients and visitors feel safe and secure.

Visit OMH at [www.gaylordhospital.org](http://www.gaylordhospital.org) and **EPS** at [www.epssecurity.com](http://www.epssecurity.com) for more information.

#### COMMERCIAL

- CLOSED CIRCUIT TV
- CARD ACCESS SYSTEMS
- HEAT & SMOKE DETECTION
- FIRE SYSTEMS MONITORING
- INTRUSION DETECTION
- HOLDUP ALARMS
- SAFE & VAULT MONITORING
- POWER MONITORING
- INDUSTRIAL PROCESS MONITORING
- FURNACE & BOILER MONITORING
- GUARD TOUR MONITORING
- FIRE TESTING
- PREVENTATIVE MAINTENANCE
- MANDATED INSPECTIONS

#### RESIDENTIAL

- HEAT & SMOKE DETECTION
- INTRUSION DETECTION
- FURNACE, SUMP PUMP, AND FREEZER FAILURE MONITORING
- EMERGENCY MEDICAL ALERT
- PANIC & CO ALARMS



Brian Techel, Director of Facilities & Ralph Pardo, VP Support Services

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Since 1955



### Fire Safety Tips for Your Family

You don't want to think that a fire can occur in your home. However, there are many precautions you can take to help prevent this dangerous possibility. Although they sound simple, many families overlook these rules that can reduce your risk.

- Don't overload your electrical circuits.
- Keep matches and lighters out of the reach of children.
- Don't smoke in bed.
- Don't store oil or grease-soaked rags.
- Keep combustibles far from heat sources.

## Pass Cards Protect You!

Have you wondered why Central Station Operators ask you to use a pass card number to identify yourself? Though it may seem cold and impersonal, your pass card number is our way of insuring you the best alarm service available. When you call EPS to report a false (or actual) alarm occurrence, a problem with your system, or even to get information regarding your system, the operator needs a way of verifying that the person calling is legitimate and authorized to use the system. We will also ask you for your passcard number when you want to test your system.

Your pass card number helps to guarantee that only you, and the people that you have authorized, are given access to information and the ability to determine how the Central Station operators respond to an alarm condition. No one, including a valid user, without an additional way to identify themselves to the operator, is allowed to revise the way we respond to an alarm signal. For example; "Joe Burglar" cannot tell us to disregard an intrusion alarm because he forgot the disarming code, and "Jane Arsonist" can't tell us to ignore a fire alarm caused by burned toast.

Since our Central Station uses computers and a state-of-the-art program to store and process all of the information necessary to monitor and respond to all of our subscribers, your pass card number is a quick and reliable way for the operator to access the information required to provide you with the service you deserve.

Although a pass card number may seem bothersome and dehumanizing, it is really just one of the many things that EPS utilizes to give our customers the most reliable alarm service available.



ENGINEERED PROTECTION SYSTEMS, INC.

**Burglary - Fire - CCTV - Card Access**  
*Residential - Commercial*

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Security Identification